INTERNAL AUDIT REPORTS ISSUED

**Action Requested:** Receive the original and follow-up internal audit reports.

Executive Summary: Completed institutional internal audit reports are reported to the Audit and Compliance Committee as required by Board policy.

ORIGINAL REPORTS	CEA*	Status
UNIVERSITY OF IOWA		
• Hancher	🟡	Open
• Multi-Factor Authentication	🟡	Open
IOWA STATE UNIVERSITY		
• Office of the Provost	🟡	Open
UNIVERSITY OF NORTHERN IOWA		
• College of Humanities, Arts, and Sciences	🟡	Open

Assessment of Controls/Efficiencies (CEA) are defined on the following page.

FOLLOW-UP REPORTS

UNIVERSITY OF IOWA

• AiM	Closed
• Office of the Registrar	Closed
• Radiology Engineering Information Technology (IT)	Closed

HIGH 🔴	• Could seriously affect several areas within the university. Exposes the university to unacceptable risks or liability if not corrected OR • Involves difficult issues requiring the attention of executive management OR • Involves compliance with Federal, State, or other laws and could result in serious consequences if not implemented OR • Unacceptable weakness in the internal and/or accounting controls OR • Substantial savings (perhaps millions) can potentially be realized by correcting.
MODERATE 🟡	• Could seriously affect a department or area within the university OR • Involves a difficult issue requiring the attention of upper management OR • Involves compliance with Federal, State, or other law and could result in minor consequences if not implemented OR • Weakness in the internal and/or accounting controls OR • Savings (perhaps thousands) can potentially be realized by correcting.
LOW 🟢	• Can affect a department or may be common to several areas OR • Could result in improved internal and accounting control OR • Can be corrected relatively easily OR • Could result in improved efficiency or effectiveness of operations OR • No reportable observations or corrective action taken prior to report issuance.

*The internal auditors have utilized the colors for the CEA in evaluating each overall audit report

🟡 **University of Iowa**
Hancher
Issued April 23, 2025   Status: Open

Hancher is a performance hall at the University of Iowa (UI) that presents a range of multidisciplinary performing arts events and provides space for university and public events. Revenue from ticket sales totaled $3.2 million for the fiscal year (FY) 2024 show season and $2.8 million for the first half of FY 2025. This audit was performed to provide reasonable assurance that Hancher business processes and financial transactions have appropriate internal controls that are functioning as intended. Primary audit recommendations include developing a complimentary ticket policy, implementing controls to improve system security, removing building access timely, increasing segregation of duties for refund processing, and recording inventory receipts timely. Management expects to complete its action plans by June 2025.

University of Iowa
Multi-Factor Authentication
Issued April 23, 2025   Status: Open

Multi-factor authentication (MFA) is a security feature that requires additional verification before accessing an account or system. Typically, this involves a combination of something you know (like a password), something you have (such as a phone or email), or something you are (like biometric verification). The audit was conducted to assess whether adequate controls are in place and to identify potential areas for improvement in the current MFA implementation. Audit recommendations include formalizing MFA requirements based on data types stored and the systems being accessed, including MFA requirements in the current security and technology review processes, and reviewing opportunities to reduce an over-reliance on a key individual for the Duo system. Management anticipates completing all action plans by April 2025.

Iowa State University
Office of the Provost
Issued April 23, 2025   Status: Open

The Office of the Senior Vice President and Provost (Office of the Provost) manages and supports 60 academic departments across Iowa State University (ISU) in areas of faculty promotion and tenure, student admissions, academic affairs, policy, and budgeting. Audit recommendations include formalizing of the Office of the Provost's strategic plan, formalization of the budget review and financial monitoring processes, and documentation of salary increases approved by the Senior Vice President and Provost. Management expects to complete its action plans by December 2025.

University of Northern Iowa
College of Humanities, Arts, and Sciences
Issued April 23, 2025   Status: Open

The College of Humanities, Arts, and Sciences (CHAS) is the largest college at the University of Northern Iowa (UNI) with 14 departments and over 70 majors. Audit review and testing included administrative oversight, financial monitoring, recruiting strategies, and communication flow. Audit recommendations focused on the formalization of expectations for the college and departments, budgeting process for temporary personnel, and compliance with IT purchasing policies. Management expects to complete its actions by January 2026.

STATUS OF AUDIT FOLLOW-UPS

University of Iowa

Title	Report Date	Original Follow-Up Date	Revised Follow-Up Date	Action Status
1. Department of Radiation Oncology	Nov 6, 2024	Dec 2024		🟨
2. Student Disability Services	June 12, 2024	Jan 2025		🟨
3. State Hygienic Laboratory Sponsored Programs Administration	Feb 27, 2025	Feb 2025		🟩
4. UI Health Care Agency Contracts	Feb 27, 2025	Feb 2025		🟩
5. Medical Center Downtown Controlled Substances and Drug Diversion Management	Feb 27, 2025	June 2025		🟦
7. Communication Sciences and Disorders	Sept 18, 2024	June 2025		🟦
8. Home Hemophilia Program	Sept 18, 2024	June 2025		🟦
9. Carver College of Medicine Financial Aid	Nov 6, 2024	Aug 2025		🟦
10. P3 Program Award Processes	Feb 27, 2025	Aug 2025		🟦
11. Medical Center Downtown Building Security and Access	Feb 27, 2025	Feb 2026		🟦
12. Obstetrics and Gynecology	Feb 27, 2025	Feb 2026		🟦

Iowa State University

Title	Report Date	Original Follow-Up Date	Revised Follow-Up Date	Action Status
13. Department of Animal Sciences Farm Administration	Sept 27, 2023	Dec 2024		🟨
14. Department of Apparel, Events, and Hospitality Management	Sept 18, 2024	Dec 2024		🟨
15. Department of Chemistry	April 24, 2024	Dec 2024		🟨
16. Vulnerability Scanning	June 12, 2024	Jan 2025		🟨
17. College of Design	Nov 6, 2024	June 2025		🟦
18. IT Inventory	Sept 18, 2024	June 2025		🟦
19. Student Organizations	Nov 6, 2024	Sept 2025		🟦

University of Northern Iowa

Title	Report Date	Original Follow-Up Date	Revised Follow-Up Date	Action Status
20. UNI Athletics Administration	Sept 14, 2022	May 2023	June 2025	🟥
21. Office of Compliance and Equity Management	April 24, 2024	Jan 2025		🟨
22. Business and Community Services	Feb 27, 2025	May 2025		🟦
23. University Ticketing Operations	Nov 6, 2024	July 2025		🟦

Follow-Up Legend

🟥	• Planned corrective action and/or follow-up report not completed within six months of originally scheduled date.
🟨	• Planned corrective action and/or follow-up report not completed within three months of originally scheduled date.
🟩	• Follow-up report is due and is within three months of originally scheduled completion date.
🟦	• Follow-up report not yet due.